



## Head of Services

### **About The Irish Advocacy Network**

The Irish Advocacy Network (IAN) was established in 1999 at a service user conference in Derry to develop and implement a Peer Advocacy Service throughout the island of Ireland. The organisation is peer-run, peer-led working within the mental health services. Through the facilitation of service user empowerment, IAN supports people to speak up, speak out and take back control of their lives. IAN uses self-experience of mental/emotional health challenges to help understand peers in their journey of recovery and help them to reclaim full citizenship. The organisation believes peer-advocacy has a unique role to play in accompanying citizens experiencing mental/emotional distress on this journey.

### **About the Role**

The Irish Advocacy Network are looking to appoint a Senior Services Manager to engage, retain, and enable the effective running of Peer Advocacy Services in mental health in line with the Service Level Agreements in place with their funders.

The **Head of Services** will lead the Services Team in the provision of peer advocacy services and will liaise closely with the CEO in all strategic matters of the organisation. The post holder will be responsible for ensuring sustainable, long-term success with mental health service provision while maintaining a high-performing, results-oriented approach. Developing relationships with other public and private organisations and stakeholders in the sector will be crucial to help promote the organisation's work.

In addition, the post holder will work closely with the senior management team to plan and drive regional initiatives in line with the vision, strategy, and roadmap for the future.

To succeed in this role, the post holder must have extensive previous management experience, and a proven ability to work on their own initiative, while leading a management team. The successful candidate will have the ability to motivate an island-wide management team, ensure operational outcomes are achieved as well as strategic outcomes. The postholder will possess the ability to develop highly effective services strategies and to ensure their successful implementation across the organisation. They will also be an innovative and strategic individual, possessing a strong people management skillset and a deep understanding of best practices in peer advocacy and organisational development.

**As the Irish Advocacy Network is a peer-led, peer-run advocacy service, self-experience of mental health challenges is an occupational requirement of this role. Therefore, it is essential that candidates can bring direct, first-hand experience of such challenges to the role.**

### **How to Apply**

To apply, to discuss further, or to request a copy of the candidate briefing document, please contact Claire Anderson at [claire.anderson@2into3.com](mailto:claire.anderson@2into3.com) or (086) 049-6774. Please send your CV and a cover letter, in Word doc format only. The closing date for applications is Friday 2 July.

